



Implementing your solution

Collection: Interacting with stakeholders

Life would be easy for the learning professional if all we had to do was design a new solution and all our stakeholders would support it with huge enthusiasm, we would have large numbers of people clamoring to participate and delivery of the solution would lead to a successful outcome every time. Unfortunately, life is not like this even in those organisations in which learning is a way of life.

Designing a solution is just the start. We need to overcome the concerns of our key stakeholders and commit them to supporting us. We need to carefully manage the development of our solution to ensure it arrives on time and on budget. We need to attract participants who stand to benefit most from the solution and then support them through to a successful outcome. This is the stage in which the learning consultant has to be, above all, a good manager.

This course will provide you with the skills and confidence that you need to take your projects through from conception to completion.

Is this for you?

This course is aimed at learning professionals who have a responsibility for managing the design, development and delivery of learning solutions, whether you operate internally as a manager, learning specialist or business partner, or externally as a consultant or project manager.

The specifics

Take this course and you'll be able to:

- address the potential concerns of key stakeholders;
- communicate with stakeholders effectively throughout your project;
- identify the software tools you need to support your project as it progresses;
- identify the causes of potential problems and plan pre-emptive action;
- identify the likely effects of potential problems and plan to minimise them;
- effectively market your solution;
- track progress of your solution;

- encourage completion.

How it works

The course is composed of five lessons, each of which includes a short video and an activity to complete. The activities are critical if you are to build your skills and confidence and prepare adequately for the final assignment. You will also be provided with a number of handouts that you can use for on-going reference as well as a summarising infographic.

If you complete the course, you will receive a Skills Journey badge. If you want, you can complete an optional assignment to help you put what you have learned into practice and demonstrate your skills to others.